

Patient Education handouts and consumer health information are available from a variety of online sources, both through in-house subscription products and on the web. This handout lists resources covered in class, and describes them in the context in which they were presented.

In-house Patient Education Resources:

Subscription Clinical Databases with Patient Education Content

MD Consult

How to access:

From the Library's Homepage (<http://library.med.nyu.edu>),
Under **Handy Resources** on the left side of the page, select *MDConsult*.

Retrieving Patient Education Content:

From the *MDConsult* homepage, choose the *Patient Handouts* tab from the list of choices running across the top of the page (Patient Handouts is the 4th tab from the right.) Handouts can be browsed from the choices on the left-hand sidebar. To search all handouts, click on the highlighted word "**search**" in the Quick Tips section at the top of the page.

Tips:

Use the personal log-in feature to create customized handouts with your own contact information on the header, and individualized patient instructions at the end. If you had your own username and password for MD Consult before it became log-in free, this will function as your personal log-in. Otherwise, click on the orange *Personal Account* box on the left-hand side of the homepage, and follow the instructions for creating one.

Micromedex

How to access:

From the Library's Homepage (<http://library.med.nyu.edu>),
Under **Handy Resources** on the left side of the page, select *Micromedex*.

Retrieving Patient Education Content:

From the *Micromedex* homepage, note the *Access patient education* section on the bottom right. Click on the CareNotes System™ link.

Tips:

Enter keywords without commas or Boolean operators ("And", "Or", "Not"). When another operator is not specified, search terms are automatically combined with "and". Handouts can be customized with patient-specific information and instructions. Click on *Print Ready* to access customization feature.

NYU Medical Center Patient Handouts

How to access:

From the NYUMC Intranet homepage (<http://nyumc.net>), choose the *Nursing* tab from the list of choices across the top. Choose Patient Handouts from the dropdown menu.

Retrieving Patient Education Content:

NYU Medical Center Patient Education Handouts are created by Medical Center clinical staff for Medical Center patients. Many handouts, such as the Patient Pathways, include details specific to the patient's experience at NYU Medical Center.

Tips:

Browse by category, or scan the alphabetical list.

Clinical Pharmacology Online

How to access:

From the Library's Homepage (<http://library.med.nyu.edu>) → E-Resources → Biomedical Databases.
Select Clinical Pharmacology Online.

Retrieving Patient Education Content:

From the Clinical Pharmacology Online homepage, click on the *Patient Education* tab at the very top (3rd tab from the left). Easy to follow instructions for retrieving and printing the handouts will appear. Simply type the name of the drug into the search box on the right.

Tips:

Searchable by brand or generic name. If unsure of spelling, click the *include phonetic search results* box to retrieve a list of closest matches. Choose *Add to print* list to access customization feature.

Healthgate

How to access:

From the NYU Medical Center homepage (<http://www.med.nyu.edu/>), under Medical Services, choose the link , A-Z Disease and Condition Guide. This takes you to a page with not only Healthgate's Disease and Condition Guide, but also their drug database, dictionary (A-Z Definitions), and animated videos (Procedures in Motion).

Retrieving Patient Education Content:

This is a consumer-oriented health content product, provided as a service for web visitors to the Medical Center website. All information is intended for a lay, non-clinical audience.

Tips:

Search feature not easy to access. To find:

- 1) An overview on a specific health topic, pull up the list of available topics from the dropdown menu.
- 2) An animated, narrated video of a procedure, click on the *Procedures in Motion* link, and choose from the list.
- 3) Drug information, choose the *Drug Database* link.
- 4) Search box: from any entering page (i.e., Drug Database homepage, A-Z Definitions homepage, any section of any disease or condition overview), choose the link *Search*, 2nd from left.
- 5) Complete list of all available Healthgate content: from any entering page (i.e., Drug Database homepage, A-Z Definitions homepage, any section of any disease or condition overview), choose the link *Health Library Home* at the top right.

UpToDate

How to access:

From the Library's Homepage (<http://library.med.nyu.edu>),
Under **Handy Resources** on the left side of the page, select *UpToDate*.

Retrieving Patient Education Content:

From the UpToDate homepage, click on the Table of Contents link at the top of the page, in the middle. From the Table of Contents page, click on the Patient Information link (2nd from top).

Tips:

A quick way to retrieve the complete list of patient information topics, subdivided topics included, as a single page: From the UpToDate homepage, type "patient information" into the search box (quotes not necessary). A link titled *patient information* will appear. Click on this and pull up a single page of links to all patient information topics.

Free Web Resources

Patient & Family Resource Center (PFRC)

How to access:

Go to: <http://pfrc.med.nyu.edu/>

About:

This website offers selected, organized links to a variety of health topics. Selections are germane to Medical Center specialties and popular Patient & Family Resource Center requests. Links are provided to government and national organizations, as well as in-house departmental websites with patient-friendly content. NYU Medical Center Patient Education handouts can also be accessed from the PFRC site.

Best for:

Wide range of topics. From the PFRC homepage, click on the *Health Information* link on the left-hand side. Links to all non-subscription web sites discussed in this class are included.

Tips:

If you're not finding what you need, use the *Ask-a-Librarian* link to send an email request for information.

MedlinePlus

How to access:

Go to: <http://www.nlm.nih.gov/medlineplus/>, or type medlineplus.gov into your browser's address bar.

About:

A product of the National Library of Medicine, the advertising-free MedlinePlus offers pages of selected, organized links to online consumer health information on hundreds of topics. Also featured are an online encyclopedia, medical dictionary, audio-visual resources, and extensive links to Spanish-language health information.

Best for:

MedlinePlus is the premier consumer health site. It should be any consumer health information seeker's first stop, and can fill the vast majority of information needs.

Tips:

Homepage is very well-organized; everything is accessible from there. When searching, multiple search terms automatically combined with "And". Search engine will detect misspelled words and suggest alternatives.

NIH Senior Health

How to access:

Go to: <http://nihseniorhealth.gov/>

About:

A website for older adults, developed by the National Institute on Aging and the National Library of Medicine. Senior-friendly features include the ability to adjust font size and contrast, an audio option that reads text on the page aloud, and videos.

Best for:

Seniors with low vision, and anyone with low literacy needs, although most topics are senior-specific (i.e. Exercise for Older Adults).

Tips:

Short list of topics is easy to browse. No search option included. Audio text-reading function is very literal and function is spotty: may repeat phrases several times and / or skip words or sentences.

NOAH – New York Online Access to Health

How to access:

Go to: <http://www.noah-health.org/>

About:

A collaborative effort of New York librarians, NOAH provides access to selected, organized links to online consumer health information.

Best for:

Wide range of topics. Extensive Spanish-language content. Non-Spanish-speaking users can navigate organized topic pages in English, then click on “en espanol” link at bottom of page to access available Spanish-language links for that topic.

Tips:

Well-organized, easy to browse; browsing often more efficient than using the search engine.

HealthyRoadsMedia

How to access:

Go to: <http://www.healthyroadsmedia.org/>

About:

A collaborative effort of many different public health agencies, social services organizations, and librarians, HealthyRoadsMedia collects, creates and provides free online access to multilingual health information overviews on various topics in a variety of formats: audio, audiovisual, and written. Health topics provided in English and 8 other languages: Arabic, Bosnian, Hmong, Khmer, Russian, Somali, Spanish, and Vietnamese.

Best for:

Patients with lower literacy English and / or need for information in a language other than English. Focus is on prevention and wellness, and safety.

Tips:

Not all topics available in all languages. If foreign language content is provided, it is always accompanied by the English language equivalent so a Patient Education Provider knows exactly what information the patient is receiving.

Spiral (Selected Patient Information Resources in Asian Languages)

How to access:

Go to: <http://www.library.tufts.edu/hsl/spiral/index.html>

About:

A collaborative effort between Tufts University librarians and a local community resource center, Spiral features selected links to online patient education material in 7 Asian languages.

Best for:

Browse by language or by topic. Each document is accompanied by an English translation.

For More Information:

Additional resources are available through the Library by going to

The Library's Homepage (<http://library.med.nyu.edu>) → All E-Resources by Subject → Consumer Health.

Or contact the NYUMC **Patient and Family Resource Center**, 530 First Avenue, Schwartz Health Care Building, 14th floor, New York, NY 10016; Phone (212) 263-7438; Email pfrc@library.med.nyu.edu.